

When You Receive a Bill at Home from Your Provider

If you have received a bill at home from your provider, it could mean that they do not have all of your primary insurance information. Please call the number on your statement to verify their billing department has your correct card/group numbers.

If you have received a bill at home from your provider, it could mean that they accidentally billed you instead of SFHC. Since SFHC is usually second or third on your health coverage list, it is not uncommon for the patient to be billed in error. Please call the number on your statement and ask the billing department if they have sent the claim/EOB to SFHC, and provide them with our information if needed.

If you have received a bill at home from your provider, it could mean that we have not paid it yet due to an unresolved issue. Please call the number on your statement. If the billing department has billed all your primary insurance(s) and SFHC in the proper order, and we have not paid, then call us to see how the issue needs to be resolved.

If you have received a bill at home from your provider, please do not ignore it.